

Qn. Booklet No:

24026

Roll Number:

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## INSTRUCTIONS TO CANDIDATES

1. Fill in the OMR sheet carefully as per the instructions given on the back of the OMR Sheet / Admit Card. OMR sheet not correctly filled in will not be valued.
2. Write your Roll Number (all eight digits) and Version as A on the Question Booklet and on the left hand side of the OMR sheet (basic data part).
3. The examination consists of 90 Objective type multiple choice questions, which are to be answered in 90 minutes.
4. After opening the Question Booklet ensure that there are 90 Questions and that the printing of all the questions are legible. If there are any missing or illegibly printed questions, the matter may be reported to the Invigilator immediately
5. There are 4 options (A, B, C & D) for each objective type question. Mark the most appropriate answer to each question by blackening fully the corresponding bubble in the OMR sheet with a black/blue ink ball point pen. **For every correct answer 1 mark will be awarded. No deduction of mark will be made for unanswered questions and wrong answers.** Marking of more than one bubble against a question number in the OMR sheet shall be considered as an incorrect answer. Erasing, overwriting, partial marking, etc. shall also be treated as incorrect answer.
6. Rough work and calculations can be made in the blank pages attached to the question booklet. Watch, Calculator, Mobile phone, Electronic instruments etc. shall not be allowed in the examination hall.
7. The OMR Sheet and the Hall Ticket should be returned to the Invigilator. The Counterfoil of the Hall Ticket and Question Booklet and candidates copy of the OMR answer sheet can be retained by the candidate after the examination.
8. Answer keys will be published in the website [www.lbscentre.kerala.gov.in](http://www.lbscentre.kerala.gov.in) after the examination. Complaints, if any, from the candidates regarding the questions, responses / probable answer may be sent to the Email id [ddcc.lbs@kerala.gov.in](mailto:ddcc.lbs@kerala.gov.in) before 5.00 p.m. within three calendar days from the date of publication of the answer keys. Complaints not substantiated with supporting documents will not be considered. However the decision of the experts regarding such complaints on the answer keys shall be final.
9. The Answer sheet of candidates who indulge in malpractice in any form shall not be valued.
10. The candidates will be allowed to leave the hall only after the completion of the examination time and after handing over the Answer sheet to the Invigilator.

1. In a catering establishment a Point of Sale (POS) system primarily facilitate:  
A) Guest reservations                      B) Inventory management  
C) Payment processing                      D) Staff scheduling
2. The primary objective of HACCP is:  
A) Ensuring food tastes good  
B) Reducing food waste  
C) Increasing restaurant profits  
D) Preventing foodborne illness
3. A guest calls to complain that their room was not cleaned properly. How should you respond?  
A) Suggest the guest to clean the room themselves  
B) Offer the guest a discount on their next stay  
C) Apologize and immediately send housekeeping to re-clean the room  
D) Tell the guest that housekeeping must have been busy
4. The bacteria which is most commonly associated with food poisoning from undercooked poultry:  
A) Escherichia coli (E. coli)    B) Salmonella  
C) Vibrio cholera                      D) Staphylococcus aureus
5. A guest approaches you with a complaint and they are very upset. What is the most important communication skill you should use in this situation?  
A) Use technical jargon to explain hotel policies  
B) Speak loudly to assert authority  
C) Interrupt the guest to provide a quick solution  
D) Listen actively without interrupting, and show empathy
6. The primary purpose of a passport is to:  
A) Register to vote in foreign elections  
B) Serve as a national identity card  
C) Provide proof of citizenship and allow international travel  
D) Pay for goods and services abroad
7. The kitchen appliance commonly used for blending soups, sauces, and smoothies:  
A) Toaster                                      B) Microwave  
C) Blender                                      D) Vending Machine
8. Which of the following is **not** a characteristic of a luxury hotel?  
A) Budget-friendly rates                      B) Fine dining options  
C) Personalized services                      D) High-quality amenities

9. It is recommended to use separate cutting boards for raw meat and vegetables to:
- A) Keep the kitchen organized
  - B) Prevent the knives from getting dull
  - C) Make the cutting process faster
  - D) Avoid cross-contamination and ensure food safety
10. India's first planned eco-tourism destination:
- A) Jotsoma, Kohima Nagaland
  - B) Kaziranga National Park, Assam
  - C) Bandipur National Park, Karnataka
  - D) Thenmala, Kerala
11. Collecting feedback from clients is important in catering:
- A) To reduce the number of staff needed for future events
  - B) For fixing the menu and price
  - C) To publish in the official website for publicity
  - D) To understand the client's satisfaction level and identify areas for improvement
12. The primary goal of hospitality is to:
- A) Ensure that employees are satisfied with their jobs
  - B) Expand the business globally
  - C) Provide exceptional service and ensure guest satisfaction
  - D) Maximize profits for the business
13. What is the most important aspect of food safety in catering?
- A) Ensuring food is stored, prepared, and served at the correct temperatures to prevent foodborne illness
  - B) The presentation of the food to the guest in a safe environment
  - C) Keeping the taste of the food in an acceptable standard
  - D) Keeping the cost of the ingredients at an affordable rate
14. The purpose of conducting a room inspection during the check-out process is to:
- A) Assess the cleanliness and condition of the room for housekeeping purposes
  - B) Charge the guest for any damages or missing items
  - C) Ensure the guest has not stolen anything from the room
  - D) All of the above
15. The Government agency in India responsible for regulating and preventing food adulteration:
- A) Food Corporation of India (FCI)
  - B) Food Safety and Standards Authority of India (FSSAI)
  - C) Bureau of Indian Standards (BIS)
  - D) Ministry of Agriculture and Farmers Welfare

16. In catering management FIFO stand for:  
A) Full Inventory for Operations  
B) Food Inventory for Order  
C) First In, First Out  
D) Freshly Imported Food Only
17. What is the significance of the phrase "Atithi Devo Bhava" in the context of the hospitality industry?  
A) It underscores the principle of treating guests with utmost respect and care  
B) It encourages hotels to prioritize profits over guest satisfaction  
C) It highlights the need for strict security measures in hotels  
D) It emphasizes the importance of offering discounts to guests
18. What is the C- Form in the context of hotel management in India?  
A) A registration form for domestic guests staying at the hotel  
B) A declaration form for foreign guests at hotels  
C) A registration form for hotel employees  
D) A tax exemption form for hotel purchases
19. Munroe Island, known for its picturesque backwaters, is located in:  
A) Goa            B) Kerala            C) Karnataka            D) Tamil Nadu
20. What should hotel staff do before entering a guest's room?  
A) Enter without knocking  
B) Knock and enter immediately  
C) Shout from outside the door  
D) Wait for permission after knocking
21. What are the health risks associated with consuming adulterated food products?  
A) Allergic reactions            B) Chronic diseases  
C) Food poisoning            D) All of the above
22. The famous tourism slogan for promoting India internationally:  
A) Visit India            B) Beautiful India  
C) Amazing India            D) Incredible India
23. The validity for classification of homestays in Kerala is for a period of:  
A) One Year            B) Two Years            C) Three Years            D) Four Years
24. The owners of 'Ginger' Hotels in India:  
A) ITC Hotels  
B) Indian Hotels Company Ltd  
C) Inter Continental Hotel & Resorts Group (IHG)  
D) Hyatt Hotel Corporation

25. One of the most experience hotels in the world 'The Lovers Deep' submarine hotel is in:  
 A) Fiji                      B) Las Vegas    C) St. Lucia    D) Mal dives
26. The first star hotel in Kerala:  
 A) Mascot Hotel, Tvpm  
 B) Sea lord Hotel, Kochi  
 C) The Leela Hotel, Kovalam  
 D) Radisson Blue Hotel, Kochi
27. The alcoholic beverage 'Goan Feni' is mainly made from:  
 A) Grapes                      B) Barley  
 C) Cashew Apple              D) Wheat
28. The hotel industry India is regulated by:  
 A) Hotel Corporation of India  
 B) Hospitality Development and Promotion Board  
 C) India Tourism Development Corporation  
 D) National Council for Hotel Management and Catering Technology
29. The country with the highest rate of vegetarianism in the world:  
 A) Austria    B) India    C) Taiwan    D) Ireland
30. 'Kahwa' is:  
 A) Traditional meal of Assam  
 B) A snack of Maharashtra  
 C) A sweet of Bengal  
 D) Sweetened tea of Kashmir
31. The main alcohol in the world's most ordered cocktail 'Margarita' is:  
 A) Champagne                      B) Tequila  
 C) Malt whiskey                      D) White Rum
32. 'Biryani' one of the most popular dishes of South Asia originated in:  
 A) Egypt    B) Algeria    C) Turkey    D) Iran
33. The largest producer of wheat from India:  
 A) Uttar Pradesh                      B) West Bengal  
 C) Telengana                      D) Punjab
34. Kerala's social reformer whose 150<sup>th</sup> birth anniversary was celebrated in 2023:  
 A) Ayyankali                      B) Vakkom Maulavi  
 C) Kelappan                      D) Dr. Palpu

35. 'Pachmarhi' sanctuary is situated in:  
 A) Madhya Pradesh B) Rajasthan  
 C) Gujarat D) Uttarakhand
36. Padma Subrahmanyam is an artist in the field of:  
 A) Kuchipudi B) Mohiniyattam  
 C) Bharatanatyam D) Kathakali
37. The draft of 1<sup>st</sup> Five year plan of India was prepared by:  
 A) K C Neogi B) John Mathai  
 C) Mahalanobis D) K N Raj
38. The color which has the largest wavelength:  
 A) Violet B) Red C) Indigo D) Blue
39. The Joy fall is situated in the river:  
 A) Tapti B) Cauvery C) Sharavati D) Krishna
40. Which of the following is known as 'Alternative Nobel Prize'?  
 A) Magsaysay Award B) Lasker Award  
 C) Oscar Award D) Right Livelihood Award
41. In India National Voters Day is celebrated on:  
 A) January 24 B) January 25 C) January 26 D) January 27
42. The environment protection movement named 'Nava Dhanya' was started by:  
 A) Vandana Shiva B) C K Janu  
 C) Ela Bhatt D) Sunder Lal Bahuguna
43. The first district in Kerala to implement 'Student Police Cadet' programme:  
 A) Malappuram B) Thiruvananthapuram  
 C) Kozhikode D) Pathanamthitta
44. The first travelogue in Malayalam:  
 A) Kappirikalude Nattil B) Varthamana Pusthakam  
 C) Oru Desathinte Katha D) Bharatha Paryadanam
45. The first Malayalam film actor to get Bharat Award:  
 A) P J Antony B) Balan K Nair  
 C) Sathyan D) Premji
46. First chef in India to win Padma Shri Award:  
 A) Sanjeev Kapoor B) Priyam Chatterjee  
 C) Ranveer Brar D) Imtiaz Qureshi

47. Which of the following is called 'Grape city of India'?
- A) Nagpur      B) Nasik      C) Salem      D) Bengaluru
48. The river in Kerala known by the name of 'Perar':
- A) Bharathapuzha      B) Periyar  
C) Caliyar      D) Pamba
49. National Girl Child Day is observed on:
- A) January 4      B) January 24      C) February 4      D) February 24
50. First district in Kerala which started 3G Technology:
- A) Kannur      B) Ernakulam      C) Kozhikode      D) Malappuram
51. The H.C.F. of  $\frac{9}{25}$ ,  $\frac{21}{30}$  is:
- A)  $\frac{62}{5}$       B)  $\frac{62}{150}$       C)  $\frac{1}{50}$       D)  $\frac{3}{50}$
52. Which of the following are the divisors of the number  $11^{10} - 7^{10}$ ?
- A) 7 and 11      B) 4 and 18      C) 4 only      D) 18 only
53. The highest possible difference between two different four digit numbers formed using digits 1 to 8 so that each digit used only once is:
- A) 2468      B) 1357      C) 8642      D) 7531
54. If a, b, c are three numbers in arithmetic progression, then which of the following is true?
- A)  $b = \frac{a+c}{2}$       B)  $b = \sqrt{ac}$       C)  $b = \frac{ac}{2}$       D)  $b = ac$
55. The ascending order of the numbers  $\sqrt[4]{6}$ ,  $\sqrt[5]{7}$ ,  $\sqrt[6]{8}$  is:
- A)  $\sqrt[4]{6}$ ,  $\sqrt[5]{7}$ ,  $\sqrt[6]{8}$       B)  $\sqrt[4]{6}$ ,  $\sqrt[6]{8}$ ,  $\sqrt[5]{7}$   
C)  $\sqrt[6]{8}$ ,  $\sqrt[5]{7}$ ,  $\sqrt[4]{6}$       D)  $\sqrt[6]{8}$ ,  $\sqrt[4]{6}$ ,  $\sqrt[5]{7}$
56. If  $8 \log_2 X = \log_2 256$ , then, X is equal to:
- A) 2      B) 3      C) 4      D) 9
57. If a and b are positive integers, then the minimum value of  $\frac{a^2+b^2}{ab}$  is:
- A) 0      B) -1      C) 1      D) 2

58. Raju sold two motor cycles each for Rs. 26400. If he made 10% profit on the first and 20% loss on the second, then what is the total cost of both the motor cycles?  
 A) Rs. 52800      B) Rs. 57000      C) Rs. 55400      D) Rs. 56000
59. A sum of Rs. 100000 is deposited in a bank as two deposits. One deposit at 6% simple interest and the other at 8% simple interest. If the total annual accrued interest is Rs. 7400, the sum deposited at 8% interest is:  
 A) Rs. 60000      B) Rs. 30000  
 C) Rs. 70000      D) Rs. 50000
60. The value of  $\sqrt{539} - \sqrt{396} + \sqrt{176}$  is:  
 A)  $\sqrt{265}$       B)  $\sqrt{275}$       C)  $\sqrt{286}$       D)  $\sqrt{319}$
61. If  $x^a = y$ ,  $y^b = q^2$ ,  $q^c = x^3$ , then the value of  $a \times b \times c$  is:  
 A) 4      B) 2      C) 8      D) 6
62. If 4 pens, 5 pencils and 6 books cost Rs. 245; 7 pens, 8 pencils and 9 books cost Rs. 380, then what is the cost of 1 pen, 1 pencil, and 1 book?  
 A) Rs. 45      B) Rs. 40      C) Rs. 60      D) Rs. 70
63. The sum of three consecutive numbers is 21. What is the sum of their squares?  
 A) 110      B) 77      C) 194      D) 149
64. A rope of 44 cm long has been bent in the form of a circle. The area of the circle is:  
 A)  $308 \text{ cm}^2$       B)  $154 \text{ cm}^2$       C)  $462 \text{ cm}^2$       D)  $77 \text{ cm}^2$
65. 'X' can row at 12 kmph in still water and it take him twice as much time to row up than as to row down the same distance in the river. What is the speed of the current?  
 A) 3 kmph      B) 4 kmph      C) 4.5 kmph      D) 5 kmph
66. The sum of the ages of father and son is 66 years. Twelve years ago, the sum of their ages was seven times of son's age at that time. The present age of father and son respectively are:  
 A) 42, 14      B) 46, 20      C) 38, 28      D) 48, 18
67. A number is as much greater than 2800 as it is less than 5200. Then the number is:  
 A) 5000      B) 4500      C) 4000      D) 4200
68. The value of  $\frac{15^3 - 11^3}{15^2 + 15 \times 11 + 11^2}$  is:  
 A) 1      B) 2      C) 4      D) 16

69. A mixture of two liquids X and Y are in the ratio 7:5. If 9 litres of liquid X is drawn off, the ratio of X to Y becomes 4:5. Then the quantity of liquid Y was?  
 A) 21 litres    B) 18 litres    C) 12 litres    D) 15 litres
70. What is the missing term in the series 3, 9, 19, \_, 51, 73  
 A) 33    B) 31    C) 37    D) 39

Questions 71- 80. Read the passage and choose the most appropriate answer from the options provided.

The ----- diet we know today is designed to emulate the traditional food choices of those living in countries bordering the Mediterranean Sea. The diet emphasizes eating foods abundant in those countries.

Because the Mediterranean region consists of 22 countries on three continents, the specific vegetables, fruits, and grains eaten daily vary by geography and culture. Yet the commonality shared by most people bordering the Mediterranean Sea is daily consumption of olive oil and plant foods (fruits, vegetables, legumes, grains, nuts; and seeds); moderate intake of seafood, dairy, and alcohol; and limited consumption of red meat and added sugars.

No one food or nutrient makes up the diet; rather it is the synergistic effect of the overall eating pattern that leads to diets high in antioxidants, phytochemicals, fibre, healthy fats, and other disease-fighting nutrients.

Eighty years of research supports the ----- diet's ability to reduce risk of chronic diseases and to increase longevity. But the term diet is a bit of a misnomer. The health benefits gained also come from the Mediterranean lifestyle, which includes daily exercise and gathering with family and friends to socialize over meals.

71. The blanks in the first and last paragraphs may be filled in with the word:  
 A) moderate    B) Mediterranean  
 C) common    D) abundant
72. The 'three continents' mentioned in the second paragraph are probably:  
 A) Europe, North America, Antarctica  
 B) North America, South America, Australia  
 C) Asia, Africa, Europe  
 D) Africa, Australia, Asia
73. Which of the following countries could be classified as 'Mediterranean'?  
 A) Greece    B) India    C) Russia    D) Canada
74. A combination of factors resulting in a total effect far greater than the sum of each separate effect is:  
 A) Emulation    B) Simulation    C) Energy    D) Synergy

75. Among the following, the diet mentioned in the passage appears to give the greatest importance to:  
 A) Olive oil    B) Dairy    C) Sea food    D) Red meat
76. The diet appears to discourage the consumption of:  
 A) Added sugars    B) Alcohol  
 C) Fruits    D) Vegetables
77. The effect of phytochemicals on the body is generally:  
 A) Harmful    B) Wasteful    C) Neutral    D) Healthy
78. The diet has been the subject of scientific study for over -----decades.  
 A) eight    B) eighteen    C) four    D) fourteen
79. A misnomer refers to the -----use of a name or term:  
 A) formal    B) informal    C) accurate    D) inaccurate
80. In the context of the passage, 'longevity' refers to the ----- of life.  
 A) length    B) liquidity    C) locality    D) level
81. Choose the word that is opposite in meaning to 'amiable':  
 A) Admirable    B) Adventurous  
 C) Hospitable    D) Hostile
82. Choose the word that is closest in meaning to 'monotonous':  
 A) Tedious    B) Ingenious    C) Insidious    D) Vexatious
83. The idiom 'to keep one's fingers crossed' means:  
 A) To refuse to do any work    B) To hope for good luck  
 C) To express disinterest    D) To signify that one is married
84. Pick the word that is spelt correctly:  
 A) Undoubtedly    B) Unfieldly    C) Bonfidely    D) Malfidely
85. Pick out the word spelt incorrectly:  
 A) Agrarian    B) Agarophobic  
 C) Apostolic    D) Antiquarian
86. Rearrange the words below in the logical order of a sentence:  
 Young to looked believe as she if hard Miss this found  
 1    2    3    4    5    6    7    8    9    10    11
- A) 1 5 6 3 9 11 10 8 7 2 4    B) 9 1 3 5 7 6 11 10 8 2 4  
 C) 9 10 3 8 2 4 5 7 6 11 10    D) 1 3 2 4 9 5 7 6 10 11 8

87. Rearrange the following sentences in the logical order of a paragraph:
1. 'I can't sit at the same table with her,' Dallas had said of Mobile.
  2. One was a Democrat and another a Republican.
  3. They had stopped sending birthday cards to one another.
  4. 'Ever again. I just can't.'
  5. Isabel thought of her cousins in Dallas, Texas and Mobile.

A) 2, 3, 1, 4, 5    B) 5, 1, 4, 2, 3    C) 5, 2, 3, 1, 4    D) 2, 5, 1, 4, 3

88. The sentence below is in three parts. Pick out the part containing an error, or choose 'D' to indicate that there's no error in it:

But for your help, he would have drowned.

A)                      B)                      C)                      D) (No error)

Questions 89 & 90. Fill in the blanks using the correct options.

89. They -----the whole time they were together.

A) are quarrelled                      B) are quarrelling  
C) were quarrelled                      D) were quarrelling

90. They met-----in 1998.

A) each other                      B) one another  
C) themselves                      D) None of the above is required

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